

What you should know about your bill.

Whether you receive an electronic Allstate[®] eBill of a paper bill by mail, both formats are identically designed and feature the same key components. So no matter how you choose to receive your bill, reading it has never been easier!

Click on the items below to view them on the Allstate Bill.

Policy Type and Policy Holder Information

At the top right of your bill, you'll find your policy type. You'll also see the key policy holder information, including the policy name, policy number, issuing company, written items, policy period and agent contact information. **Click Here to See a Sample**

Payment History

On the second page of your bill, you'll see your payment history at top left and a list of the accounting activity that has occurred since the last bill was issued. This includes payments, installment fees (if applicable), endorsements and any applicable surcharges. Policy balance (to pay in full) and the minimum amount due by date are also displayed. **Click Here to See a Sample**

Installment Schedule

Below the "payment history" section, you'll find the installment schedule which lists the dates and minimum amounts due for the remainder of your policy period. Note that if you pay in installments there are installment fee charges. If you pay in full, there are no installment fee charges. **Click Here to See a Sample**

Policy Change

Located on the left of the second page, you'll see the policy change section. This section describes any changes you may have made to your policy and the effect these changes had on your premium (if applicable). **Click Here to See a Sample**

Allstate

What You Should Know

Located at top right of the second page, you'll find the "what you should know" section. This section contains informational messaging that may be required by law, and also informs customers of the payment processing, terms and conditions of our payment options. **Click Here to See a Sample**

Click Here to learn more about how to receive your bills online.

Auto policy bill

John Doe Agency 123 Main St. Anytown, IL 00000

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CHRIS CUSTOMER 123 ANY STREET ANYTOWN, IL 00000

To pay in full	\$840.70
Minimum premium amount due	140.10
Installment fee	3.50
Minimum amount due by November 5, 2009	\$143.60

You may pay the minimum, or any amount up to the remaining \$840.70 premium amount. If you pay less than \$840.70, we will charge the \$3.50 installment fee. We will provide an updated schedule of payment on your next bill. Please see the back of this bill for payment schedule and history.

Ways to pay

Automatic payment plans Your payments can be automatically deducted from your bank account, credit, or branded debit card. You can choose to pay monthly or all at once. Visit our online Customer Care Center or contact your Allstate agent to apply.

Online banking Be sure to enter 99999999999999 as the account number and P.O. Box 3575 Akron, OH 44309-3575 as the payment address.

Automated phone service (1-800-901-1732) or www.allstate.com Pay using your bank account, credit or branded debit card. Register to view your bill online at our Customer Care Center at www.allstate.com. See the "What you should know" section in this bill for additional payment information.

(continued)

You're in good hands.

Information as of October 15, 2009

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Chris Customer

Policy number 9999999999

Policyholder

Your policy provided by Allstate Insurance Company

Covered vehicles 2008 Chevrolet Aveo 2004 Mitsubishi Galant

Policy period

Effective November 5, 2009 through May 5, 2010 12:01 a.m. standard time

Your Allstate agency is 143.00

John Doe Agency (555)555-5555

Detach bottom portion here

Return this portion with your payment

To pay in full	\$840.70
Minimum amount due by November 5, 2009	\$143.60

Minimum amount due by November 5, 2009

Amount enclosed

\$

Make check or money order payable to Allstate Insurance Company, Please include your policy number. Allow five days for delivery.

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Policyholder

Chris Customer

Policy number 9999999999

Do not write address or policy change requests on this return portion, contact your agency.



Auto policy bill Policy number: <u>999999999</u> Effective date: **November 5, 2009** Agency: John Doe Agency (555) 555-5555

Additional options You can also pay your bill by mail or at your Allstate agent's office.

Payment history

Minimum	\$143.60	
Balance (t	\$840.70	
10/5/09	Renewal premium	840.70
7/1/09	Payment received	- 83.40
6/17/09	Policy change	24.31
6/15/09	Previous balance	\$59.09

* This amount includes a \$3.50 installment fee. You will be charged a \$3.50 installment fee each time you pay the minimum amount due or any amount between the minimum amount due and the pay in full amount. You can avoid paying installment fees if you pay the pay in full amount. In that case, you will not be sent a bill until your policy renewal, unless you make a change in coverage resulting in additional premiums. See the installment schedule.

Installmen	t schedule				
November	December	January	February	March	April
2009	2009	2010	2010	2010	2010
5th	5th	5th	5th	5th	5th
\$143.60	\$143.62	\$143.62	\$143.62	\$143.62	\$143.62

The following changes have been made to your policy since 6/15/09 On 6/17/09 -

A change in the vehicle rating group for your 04 Mitsubishi Galant

(continued)

 Your premium for the current policy period has been increased by a total of \$24.31

If policy changes are made after 10/15/09 they will appear on your Amended Policy Declarations package and your next billing statement.

What you should know

This document reflects your renewal offer premium. By remitting your payment, you are agreeing to all of the terms contained in the policy, endorsements and policy declarations which are in effect during the policy period.

For each check, electronic transaction or other remittance which is not honored because of insufficient funds or a closed account, you will be charged \$25.00.

We value your business and want to make sure your policy continues to protect you. Please make sure that we receive this installment payment by the due date so that you are not sent a cancellation notice. The cancellation notice will include the fees and the Minimum Amount Due for this installment.

We recently made a change to your policy that caused your premium to be adjusted. This change and your adjusted premium are reflected on your current Policy Declarations.

Terms of Agreement for One Time Electronic Withdrawal or Allstate® Easy Pay Plan

If you choose to make a payment using your checking account information or to apply for the Allstate® Easy Pay Plan, you will be asked to provide the following code .00000

One-time electronic payments: By using this code you authorize Allstate and its affiliates to initiate a one-time electronic withdrawal

(continued)

Auto policy bill

Your Allstate agency is John Doe Agency 123 Main St. 'AnyTown, IL.00000

Auto policy bill	
Policy number:	999999999
Effective date:	November 5, 2009
Agency:	John Doe Agency
	(555) 555-5555

from your checking account in the amount you specify. Future payments you initiate using the same checking account will be sent to your bank as an electronic withdrawal for the amount you specify. The withdrawal may be made from your checking account as early as the next business day.

Allstate® Easy Pay Plan: By using this code you authorize Allstate, its affiliates and the financial institution designated to deduct payments from your account through electronic funds transfer. All debit entries shall be initiated by Allstate to pay premiums and other charges and fees, including, if applicable, any fee charged after the policy's termination effective date, for or associated with the above listed policy as authorized and the entries shall constitute my receipt for the transaction(s). Direct electronic payment of the billing schedule amount will be debited on or after the premium due date indicated on your schedule and you should continue to pay any paper bills sent to you prior to receiving the schedule. You may terminate the agreement at any time by calling your agent of record, 1-800-Allstate, or notify us in writing.

If you have any questions, please contact your agent.

If you choose to pay by check, your check authorizes us to electronically send information from the check to your bank for payment. This will result in a one-time electronic withdrawal from your checking account, which will appear on your bank statement. However, please note that we will not present your physical check to your bank or return it to you. We will destroy it following processing. We may withdraw funds from your account as soon as the same day we receive your payment. Processing your check electronically will not enroll you in any automatic payment method.

If you do not want us to process your check as an electronic withdrawal, please call 1-866-491-5500. Once you have informed us of your opt-out choice, it will remain in effect unless you request a change. Page 3 of 3

