

Life & Accidental Death Claims Checklist

Information to identify your policy

Policy number Policyholder's name Policyholder's date of birth Policyholder's address
Policyholder's Social Security Number

Claim details & documentation

Deceased's Name, Date of Birth, Address, and Social Security Number

Beneficiary Name, Address, Telephone Number and Social Security Number

Death Certificate with Cause of Death

Funeral Home Assignment, if applicable, signed by all beneficiaries

Estate Information, if applicable

Copy of the policy and application for coverage

A voided check for direct deposit

Employer's Statement for Group Coverage

If death occurs outside of the United States or its territories, please provide consular report of death from the US Embassy

If beneficiary is a minor, under the age of 21, please provide court appointed guardianship of minor's property

If applicable:

Accident or Police Report

Autopsy and/or Toxicology Report

File your claim quicker using MyBenefits

1. Login at <https://mybenefits.allstate.com>. Register first, if new to MyBenefits.
2. With multiple payment options, choose how you will receive your benefits.
3. Click 'File a Claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

Other ways to file a claim

Fax claim submissions: 1 (866) 424-8482

Mail: American Heritage Life Insurance Company
1776 American Heritage Life Drive
Jacksonville, FL 32224

