

Accident Claims Checklist

Information to identify your policy

Policy number Policyholder's name Policyholder's date of birth Policyholder's address

Claim details & documentation

Patient or Claimant name	Medical records for services
Accident date & time	Healthcare provider/Facility name
Accidental injury diagnosis	Bill from provider listing services received
How & where accident occurred	Police report, if applicable

File your claim quicker using MyBenefits

1. Login at <https://mybenefits.allstate.com>. Register first, if new to MyBenefits.
2. With multiple payment options, choose how you will receive your benefits.
3. Click 'File a Claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

Other ways to file a claim

Fax claim submissions: 1 (866) 424-8482

Outpatient Physician's Treatment Claims: 1 (866) 427-3730

Mail: American Heritage Life Insurance Company
1776 American Heritage Life Drive
Jacksonville, FL 32224