

	<b>Recommended</b>	<b>Minimum</b>	<b>Important Specifics</b>
<b>Processor</b>	Pentium 4-2 GHZ or greater	Pentium III-1 GHz	
<b>Operating System</b>	Windows XP w/service pack 2	Windows XP w/ service pack 2	
<b>Memory</b>	512 MB of RAM or greater	256 MB of RAM	
<b>Internet Connection</b>	DSL or higher	56K modem	
<b>Monitor</b>	1024x768 resolution with a 17" monitor	800x600 resolution with a 14" monitor	
<b>Browser</b>	Microsoft Internet Explorer 7.0 (with XP or Vista), Netscape Navigator, or Communicator 8.0 (with XP), Firefox 1.5 (with XP), Firefox 2.0 (with XP), Safari 2.0 (with MAC OS X 10.5 Leopard)	Microsoft Internet Explorer 6.0 with 128-bit encryption Netscape Navigator or Communicator 6.0	<p><b>*NOTES:</b></p> <ul style="list-style-type: none"> <li>•Any browser used must have 128-bit encryption. To upgrade to 128-bit, visit <a href="http://www.microsoft.com">www.microsoft.com</a> and go to Windows Updates and then Product Updates.</li> <li>•America Online (on a PC) is not fully compatible with the Website and is therefore supported on a best effort basis.</li> <li>•For issues related to America Online: minimize AOL after connecting and open IE or a Netscape browser from the desktop and navigate from the browser.</li> </ul>

	<b>Recommended</b>	<b>Minimum</b>	<b>Important Specifics</b>
<b>Plug-ins</b>	Sup, Java, Virtual Machine 1.50_12-b04 for users with streaming applets	Sup, Java, Virtual Machine 1.42_v11 for users with streaming applet	
	Adobe Acrobat 7.2	Adobe Acrobat 7.2	
<b>Certifications</b>	<ul style="list-style-type: none"> <li>•Microsoft Internet Explorer 6.0 running on Windows XP</li> <li>•Microsoft Internet Explorer 7.0 running on Windows XP &amp; Windows Vista</li> <li>•Microsoft Internet Explorer 8.0 running on Windows XP &amp; Windows Vista</li> <li>•Netscape Navigation 8.0 running on Windows XP</li> <li>•Firefox 1.5 and 2.0 running on Windows XP</li> <li>•Safari 2.0 running on MAC OS X 10.5 Leopard</li> </ul>		